

Healthwatch Committee meeting  
11 September 2017  
Outreach update (paper 2)  
Presented by: Mel Bramley

Members of the Committee are asked to:

- Note the contents of the report

This paper outlines the outreach work that has been completed since the beginning of April 2017 and the work we have planned until the end of September.

Our work has combined targeted listening events with stalls held at externally organised events such as the Newcastle Mela and Pride.

Some of the outreach undertaken has been to support the Newcastle Gateshead Clinical Commissioning Group consultation on the future of Ponteland Road GP practice and Grainger Medical Group.

## Outreach plan April 2017 - March 2018

Date	Organisation	Event	No attended	Volunteers	Notes
11/04/2017	Changing Lives	Focus group	7	0	Homeless men, substance misuse, vulnerability
26/04/2017	Elders Council housing & care event	Conference	30	1	Your Home, your choice
03/05/2017	Network meeting	Champion	3 staff	10	Regular 6 weekly meeting with Champions
23/05/2017	St Cuthbert's Care provision	Focus group	15	0	Adults with learning difficulties
05/06/2017	Northumbria University	Funders Fair	23	0	Funding bodies offering local voluntary orgs and charities
13/06/2017	Grandparent Plus	Stall	25		Kinship carers
14/06/2017	Party in the Park (Saltwell)	Stall	12	0	Community event
19/06/2017	Men in Action	Focus group	8	0	Men's group (learning difficulties)
20/06/2017	Riverside Care and Home (Retirement)	Focus group	Cancelled as no attendees		Retirement home
21/06/2017	NSBP	Focus group	42	0	Visual imparient group
26/06/2017	Riverside care home	Focus group	9	0	Elderly and vulnerable
27/06/2017	Riverside care home	Focus group	6	0	Sheltered scheme for over 65s
28/06/2017	Riverside sheltered scheme	Focus group			Elderly
28/06/2017	Champions Meeting	Volunteers	3 staff	8	regular 6 weekly meeting with Champions
05/07/2017	Riverside sheltered scheme	Focus group	9	0	Older people
08/07/2017	Lemington Festival	Stall	Cancelled by H/W		Local community event (outer West)
22/07/2017	Newcastle Pride	Stall	100+	1	LGBT
31/07/2017	Great north care record	Focus group/consultation	6	0	General members of public
18/08/2017	Grainger/Scotswood GP Practice	Event	5	0	Gathering views as part of the Grainger/Scotswood GP Practice consultation
21/08/2017	Ponteland GP practice waiting room session	Focus group/consultation		1	Encouraging people to complete consultation survey
23/08/2017	Ponteland GP practice waiting room session	Focus group/consultation		1	Encouraging people to complete consultation survey
23/08/2017	Peoples Kitchen	Focus group	10	0	Homeless men, substance misuse, vulnerability
26/08/2017	Mela	Stall	60+	0	
27/08/2017	Mela	Stall	?	0	
29/08/2017	Blakelaw Centre - Coffee and Conversation	Focus group	4	0	Gathering views as part of the Ponteland Road GP Practice consultation
29/08/2017	Blakelaw Centre - Bingo group	Focus group	4	0	Gathering views as part of the Ponteland Road GP Practice consultation
30/08/2017	Ponteland GP practice	Event	18	0	Gathering views as part of the Ponteland Road GP Practice consultation
04/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus group/consultation		0	Encouraging people to complete consultation survey
05/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus group/consultation		0	Encouraging people to complete consultation survey
06/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus group/consultation		1	Encouraging people to complete consultation survey
06/09/2017	Sight Service North East	stall			Gathering views of Newcastle residents on support services
07/09/2017	Blakelaw Centre - Young Parent's group	Focus group		0	Gathering views as part of the Ponteland Road GP Practice consultation
12/09/2017	Riverside CHP - Messy Play	Focus group		0	Gathering views as part of the Grainger/Scotswood GP Practice consultation
13/09/2017	West End Women and Girls - One stop shop	Focus group		0	Gathering views as part of the Grainger/Scotswood GP Practice consultation
13/09/2017	Cornerstones - lunch club	Focus group		0	Gathering views as part of the Grainger/Scotswood GP Practice consultation
20/09/2017	Riverside Dene Careers and Volunteers Fair	Stall			