

Healthwatch Committee meeting
 14 December 2017
 Outreach update - paper 3
 Presented by: Steph Edusei

Members of the Committee are asked to:

- Note the contents of the report

Quality statement: 5, 6, 7, 9, 10, 11, 12, 13

Outreach plan April 2017 - March 2018

Date	Organisation	Event	No attended	Volunteers	Notes	Comments
11/04/2017	Changing Lives	Focus Group	7	0	Homeless men, substance misuse, vulnerability	Helpful feedback from all male group. Specific issues highlighted on lack of dental treatment
26/04/2017	Elders Council housing & care event	Conference	30	1	Your Home, your choice	General information sharing and feedback from public
03/05/2017	Network meeting	Champion	3 staff	10	Regular 6 weekly meeting with Champions	
23/05/2017	St Cuthbert's Care provision	Focus Group	15	0	Adults with learning difficulties	General information sharing and feedback from public
05/06/2017	Northumbria University	Funders Fair	23	0	Funding bodies offering local voluntary orgs and charities	General information sharing and feedback from public
13/06/2017	Grandparent Plus	Stall	25		Kinship carers.	Feedback centre and general health issues
14/06/2017	Party in the Park (Saltwell)	Stall	12	0	Community Event	general information sharing and feedback from public

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19/06/2017	Men in Action	Focus Group	8	0	Men's group (learning difficulties)	Men 50+ - highlighted issues included reluctance to go to GP and need to repeat health issues each time
21/06/2017	NSBP	Focus Group	42	0	Visual impairment group	feedback on RVI Eye Clinic report
26/06/2017	Riverside care home	Focus group	9	0	Elderly and vulnerable	55+ men and women. Issues raised around patient transport and podiatry
27/06/2017	Riverside care home	Focus group	6	0	Sheltered scheme for over 65s	Waiting times for GP
28/06/2017	Riverside sheltered scheme	Focus group	7		Elderly	Podiatry issues. High praised for local pharmacies.
28/06/2017	Champions Meeting	Volunteers	3 staff	8	regular 6 weekly meeting with Champions	
05/07/2017	Riverside sheltered scheme	Focus group	9	0	Older people	Concerns generally about not being listened to and lack of time to talk things through at GP visits
22/07/2017	Newcastle Pride	Stall	100+	1	LGBT	Issues around mental health
31/07/2017	Pottery Bank Community centre	Focus Group/consultation	6	0	Walker women's group	Waiting times for GP
18/08/2017	Grainger/Scotswood GP Practice	Event	5	0	Grainger/Scotswood GP Practice consultation on amalgamation/reduced hours at Scotswood	

Date	Organisation	Event	No attended	Volunteers	Notes	Comments
21/08/2017	Ponteland GP practice waiting room session	Focus Group/consultation		1	Encouraging people to complete consultation survey based on potential closure of GP practice	
23/08/2017	Ponteland GP practice waiting room session	Focus Group/consultation		1	Encouraging people to complete consultation survey	
23/08/2017	Peoples Kitchen	Focus group	10	0	Homeless men, substance misuse, vulnerability	Main issues around mental health, support with smoking cessation,
26/08/2017	Mela	Stall	60+	0		Feedback centre and general health issues
27/08/2017	Mela	Stall	40+	0		feedback centre and general health issues
29/08/2017	Blakelaw Centre - Coffee and Conversation	Focus group	4	0		Gathering views as part of the Ponteland Road GP Practice consultation
29/08/2017	Blakelaw Centre - Bingo group	Focus group	4	0	Women age 60+	Gathering views as part of the Ponteland Road GP Practice consultation
30/08/2017	Ponteland GP practice	Event	18	0	Cross section of community	Gathering views as part of the Ponteland Road GP Practice consultation
04/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus Group/consultation		0	Cross section of community	Encouraging people to complete consultation survey
05/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus Group/consultation		0	Cross section of community	Encouraging people to complete consultation survey

Date	Organisation	Event	No attended	Volunteers	Notes	Comments
06/09/2017	Grainger/Scotswood GP Practice waiting room session	Focus Group/consultation		1	Cross section of community	Encouraging people to complete consultation survey
06/09/2017	Sight Service North East	stall	40			Gathering views of Newcastle residents on support services
07/09/2017	Blakelaw Centre - Young Parent's group	Focus group		0		Gathering views as part of the Ponteland Road GP Practice consultation
12/09/2017	Riverside CHP - Messy Play	Focus group		0		Gathering views as part of the Grainger/Scotswood GP Practice consultation
13/09/2017	West End Women and Girls - One stop shop	Focus group	14	0		Gathering views as part of the Grainger/Scotswood GP Practice consultation
13/09/2017	Cornerstones - lunch club	Focus group		0		Gathering views as part of the Grainger/Scotswood GP Practice consultation
20/09/2017	Newcastle College Careers and Volunteers Fair	Stall	32			Volunteer recruitment
04/10/2017	Riverside Migrant Project	Event/stall				Info gathering and H/w promotion of feedback centre
10/10/2017	Lemington Centre	Event/stall	8			Info gathering and H/w promotion of feedback centre
11/10/2017	Newcastle University Volunteer Fair	Stall	52			Promote and recruit Young H/w Champions

19/10/2017	WAGGs	Event/focus group				Screening and vaccinations
25/10/2017	Wah hong group	Event/focus group				Screening and vaccinations
02/11/2017	GNCR	Event	5			Consultation
09/11/2017	Search	focus group	8			info gathering and H/w promotion of feedback centre
13/11/2017	Walker Women	focus group	11			screening and vaccinations
15/11/2017	Macular degeneration group	Event/focus group				Screening and vaccinations
17/11/2017	Manisty house	Feedback centre	8			promotion of H/W
21/11/2017	Meeting in the middle	Event/focus group				Screening and vaccinations
23/11/2017	GNCR	Event/focus group	15			Screening and vaccinations
29/11/2017	People's Kitchen	focus group				General info