

Healthwatch Committee meeting
 11 June 2018
 Project updates - paper 2
 Presented by: Steph Edusei

Members of the Committee are asked to:

- Note the contents of the report

Quality statement: 1, 6, 7, 12, 13, 14, 15, 22

Project highlight report

Project board: Healthwatch Newcastle

Project name	Attention on prevention: flu vaccinations	Reporting period	May 2018
Project sponsor		Project Manager	Rachel Wilkins
Author	Rachel Wilkins	Date report approved	

Project overview

In January 2017 a paper titled ‘Health Protection Statistics for Newcastle’ was shared at Newcastle Health Scrutiny Committee with the aim of providing an overview of the performance of screening and immunisation activities in Newcastle. The paper expressed a concern about poor performance within the flu vaccination programme.

Uptake in Newcastle for people aged 65 and over is above the national target of 75%, except in the year 2015–16, when it dropped to 74%. In comparison to the North East region and England averages, uptake in Newcastle is higher.

Uptake in Newcastle for people considered at risk is below the national target of 75%. However, in comparison to the North East region and England averages, uptake in Newcastle is higher.

We decided to conduct a small survey to find out from people aged 65 or over and those at risk, to find out:

- Why people do or do not have the vaccination
- What encourages people to get the vaccination
- What the barriers are to having the vaccination
- How these barriers could be overcome

It is hoped that the results may give us some insight for further detailed research work.

RAG ratings	
	Project actions on track
	Project actions slippage - monitor situation
	Project actions slippage - action required
	Project actions complete

1. Progress against key project milestones

Milestone	Planned completion date	Progress or slippage	Variance	Explanation
Survey designed	Nov 2017	Completed		Current position: Done
Survey published	Nov 2017	Completed		Current position: Done
Surveys promoted whilst running activities out in the community (stalls and focus groups)	Nov to Dec 2018	Completed		Current position: Done
Data analysis	Mar 2018	Completed		Current position: Done
Report writing	April 2018	Completed		Current position: Done
Report written for comment by stakeholders	May 2018	Slippage		Current position: Waiting for comments from Newcastle committee. Deadline is 8 June.
Report published	June 2018			

2. Key expectations in next reporting period

- Report amended and sent to stakeholders for comment
- Report published

3. Risk report	Risk rating
Sample size and demographics of sample Stakeholders may focus on the small sample size and the gaps in demographics, so the next steps with this report needs to bear this risk in mind.	Amber

4. Changes in reporting period (A change request pro-forma should be attached as an appendix for all changes)
None

Project highlight report			
Project board: Healthwatch Newcastle			
Project name	Attention on prevention: cervical, breast and bowel screening programmes in Newcastle	Reporting period	May 2018
Project sponsor		Project Manager	Rachel Wilkins
Author	Rachel Wilkins	Date report approved	
Project overview	<p>Public Health shared information with Newcastle Health Scrutiny about the variability, and in some cases very low uptake, of cancer screening (breast, cervical and bowel). Discussions with the CCG and others following this showed that it was of concern across Newcastle and Gateshead. Research in this area is needed to find out why people in low uptake areas think uptake is low, what they think the barriers are to attending and how these barriers could be overcome.</p> <p>We plan to engage with those communities in Newcastle where uptake of screening is low. Through engagement, we aim to identify what the barriers are to attending appointments and ways to overcome them.</p> <p>This research will take place in Newcastle first and then possibly be repeated in Gateshead.</p>		

RAG ratings	
	Project actions on track
	Project actions slippage - monitor situation
	Project actions slippage - action required
	Project actions complete

1. Progress against key project milestones

Milestone	Planned completion date	Progress or slippage	Variance	Explanation
Project plan approved	Jun 2017	Completed		Current position: Done
Partnerships made with selected GP Practices	June 2017	Completed		Current position: Done
Focus groups designed	July 2017	Completed		Current position: Done
Funding sought for running one to one interviews with non-attenders	July 2017	Completed		Current position: Done
One to one invite letter shared with GP practices involved in the work	July 2017	Completed		Current position: Done
Focus groups and one to one interviews held	August to October 2017	Completed		Current position: 12 focus groups and 12 one to one interviews
Data analysis	November 2017 to January 2018	Completed		Current position: Done
Report writing	January 2018 to February 2018	Completed		Current position: Done
Report written for comment by stakeholders	7 March 2018	Completed		Current position: Done

Report published	31 March 2018	Completed		<p>Current position: Done. Went public on 17 April. It has been sent to all key stakeholders with recommendations allocated to them (NHS England, Public Health England, Cancer screening units, Newcastle City Council - Public Health and Newcastle Gateshead CCG).</p> <p>It has also been sent to other key stakeholders for information:</p> <ul style="list-style-type: none"> • Newcastle City Council Cabinet member for public health • Local Medical Council • HealthWORKS Newcastle • GP practice managers • Northern Cancer Alliance • Cancer Research UK • No Fear Cervical screening campaign <p>At present, no stakeholders have responded formally. One stakeholder has given positive verbal feedback.</p>
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2. Key expectations in next reporting period

- Presentations are set to be delivered to Newcastle Health Scrutiny and Clinical Commissioning group in June
- Request to deliver presentations to NHS England, Public Health England, Newcastle City Council Public Health and cancer screening units to be made
- Letter about follow-up to be sent to all stakeholders who have been allocated recommendations to act on within the report
- We should start to receive responses and hopefully start to see commitments to actions based on the recommendations

3. Risk report

Risk rating

Negative reaction to findings from stakeholders

Currently this risk is marked as green as there have been no negative comments about the report since it went out for comment and since being published. It is a risk to monitor though, as presentations with stakeholders start in June.

Green

3. Risk report	Risk rating
<p>Recommendations from report not taken forward Currently this risk is marked as green as there have been no comments from stakeholders about the recommendations since the report went out for comment and since being published. It is a risk to monitor though, as presentations with stakeholders start in June.</p>	Green
<p>Sample size and demographics of sample Stakeholders may focus on the small sample size (199 people) and the gaps in demographics. The sample size is good considering our resources and staffing, and we will be making efforts to engage with communities we missed this year.</p> <p>No comments have been made about this so far and our future engagement plans should manage this risk, so it has been marked as green.</p>	Green
4. Changes in reporting period (A change request pro-forma should be attached as an appendix for all changes)	
None	