



# Latest Insights - January to March 2026

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## We heard from:



**2,440** people at **56** sessions across  
**19** locations around Newcastle.

## What you told us about:



- Accessing GP appointments
- Delays in Hospitals
- Lack of Interpreters

## What you asked us about:



- Hospitals
- GPs
- Dentistry



**"It was difficult, but I had to speak up. Thank you for your sentiments and positive words of encouragement and empowerment!"**

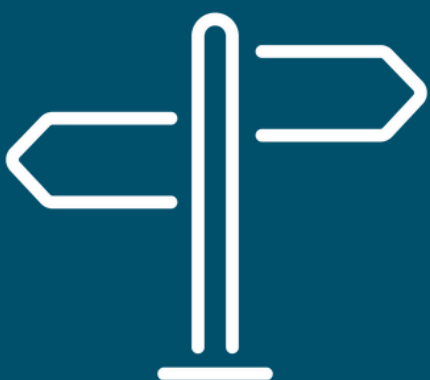
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We were contacted by a Newcastle resident via email, asking for information to support them in a challenging complaints process.

We were able to support them by talking them through the steps they needed to follow, and signposting them towards the appropriate advocacy service.

You can read the full case study and more on our website:  
[www.healthwatchnewcastle.org.uk/you-said-we-did](http://www.healthwatchnewcastle.org.uk/you-said-we-did)  
[www.healthwatchnewcastle.org.uk/news-and-reports](http://www.healthwatchnewcastle.org.uk/news-and-reports)





# Healthwatch Newcastle Current Projects

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## Research & Engagement:

These are the current topics we're working on:

- Accessible Information and Health Literacy
- Adult Social Care
- Physiotherapy
- Reasonable Adjustments
- Youthwatch

If you'd like to know more about our ongoing research projects and latest reports, you can learn more by visiting our website:

**[www.healthwatchnewcastle.org.uk/news-and-reports](http://www.healthwatchnewcastle.org.uk/news-and-reports)**



# Healthwatch Newcastle Current Projects

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## Enter & View

Healthwatch Newcastle have the legal power to visit publicly funded health and social care premises; to see them in action, hear feedback and make recommendations on how they could be improved.

You can find out more on our website:

**[www.healthwatchnewcastle.org.uk/enter-and-view](http://www.healthwatchnewcastle.org.uk/enter-and-view)**

Between January and March, we made another Enter & View visit. We expect to publish the report in June 2026.

The Healthwatch Newcastle committee have agreed 'GPs' as our Enter and View topic for 2026.

**Healthwatch Newcastle**

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**Scan the QR code  
to visit our website:**

